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Warranty Manual

C&I Energy Storage Product

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Risen C&I Energy Storage Product Warranty Manual

ARTICLE 1 DEFINITIONS

Unless otherwise specified in this manual, the following terms have the following meanings in this manual:

“Product” It refers to the industrial and commercial energy storage products produced by the warranty provider and purchased by the buyer from the warranty provider or its authorized distributors, including batteries, power conversion systems (PCS), cabinets and their associated equipment.

“Defect” It refers to situations where a product fails to operate normally or significantly affects its functionality and safety performance due to design, manufacturing, material or process defects.

“Warranty period” It refers to the period during which the warranty provider offers warranty services for the product. Please refer to the provisions in Chapter 2 "Warranty Scope" for details.

“Product application” It refers to the energy storage application scenarios (such as peak shaving and valley filling, industrial and commercial self-generation and self-consumption, demand response, etc.) for which the products are stipulated to be used as per the sales contract and related technical documents.

“Warranty service” It refers to the services provided by the quality assurance party during the warranty period, in accordance with the provisions of this manual, for defects or performance failures of the product. These services include repair, replacement, technical support, and remote guidance. The specific contents are detailed in Chapter 3.

"The purchaser" refers to the individual or organization that purchases the energy storage products from the warranty provider or its authorized distributors (excluding the distributors of the warranty provider).

"The Warranty Party" refers to the entity that, in accordance with this manual and the terms of the sales contract, provides quality assurance and warranty services for the product. The warranty party is usually SYL (Ningbo) Battery CO., Ltd. or its authorized affiliated company, branch, or service provider, as specified in the sales contract.

"Quality Maintenance Holder" refers to the legal holder who has obtained the quality guarantee rights of this product in accordance with the sales contract, the quality guarantee manual, or with the written consent of the quality guarantee party. The quality

maintenance holder can be the original buyer, the end customer, or a third party who inherits the quality guarantee rights through a formal quality guarantee transfer procedure.

"Legal change" refers to situations where, from the effective date of the sales contract until the performance period, new, modified or abolished laws, regulations, administrative orders, mandatory standards, taxes or other government rules applicable in the country or region have a direct impact on the obligations of the warranty party.

"The relevant manual" refers to the product manual, packaging and transportation manual, installation manual, operation and maintenance manual, or any other manual related to the use of the product, under the warranty certificate.

"The site" refers to the actual location where the installation, commissioning and operation covered by the warranty certificate take place. "The Warranty Manual" or "This Manual" refers to this "Warranty Manual for Eastern Sun's Commercial and Industrial Energy Storage Products" and its subsequent updated versions.

"Sales Contract" refers to the main contract, order or supplementary agreement signed by the warranty provider and the buyer (or the purchasing entity approved in writing by the warranty provider) regarding the sales, delivery and installation of the products.

"Force Majeure" refers to a situation where, during the performance of the warranty obligations, one party directly or indirectly causes the inability to fulfill, delay in fulfillment, or partial fulfillment of the obligations due to events beyond its reasonable control. Such events are unforeseeable, unavoidable, and insurmountable at the time they occur. Examples of such events include: earthquakes, floods, typhoons, snowstorms, landslides, fires, explosions, epidemics, government actions, embargoes, wars, riots, terrorist attacks, nuclear accidents, labor disputes, strikes, traffic blockages, prolonged power outages, communication disruptions, or other events with similar impacts. However, any shortage of funds, personnel management issues, equipment failures, supplier breaches, or fluctuations in market prices do not constitute force majeure events.

ARTICLE 2 WARRANTY POLICY

2.1 Policy Content

It guarantees the coverage of all types of design, manufacturing or material defects in the product. The specific warranty policies for each component are as follows:

Product	Basic warranty		Silver medal warranty		Gold medal warranty	
	Standard warranty period	Extended warranty period	Standard warranty period	Extended warranty period	Standard warranty period	Extended warranty period
Key core components ¹	3 years	5 years	5 years	5 years	5 years	5 years
Functional component ²	3 years	Non-warranty scope	3 years	Non-warranty scope	5 years	Non-warranty scope
Wear-prone components ³	Non-warranty scope	Non-warranty scope	3 years	Non-warranty scope	5 years	Non-warranty scope

Note:

1. The replacement of spare parts for the energy storage system is replaced by component replacement. The replacement of spare parts will not affect the original warranty period of the entire machine; consumables⁴ are not within the warranty scope.

2. Unless otherwise specified in the commercial sales contract or quotation from the warranty provider, all warranties and extended warranties are the same as the above; different options correspond to different quotations. For specific quotations, please consult the relevant sales personnel. If the two parties have not signed the corresponding service terms, the warranty shall be based on the basic warranty.

3. For products that do not meet the C5 anti-corrosion standard and whose shells are installed outdoors and within a straight-line distance of 2-5 kilometers from the sea, the standard warranty period for key core components and functional components will be limited to 2 years. If the product is installed within a straight-line distance of 2 kilometers from the sea, the product warranty will be invalid.

4. For products that meet the C5 anti-corrosion standard and whose shells are installed outdoors and within a straight-line distance of 1000 meters from the sea, the standard warranty period for key core components and functional components will be limited to 2 years.

2.2 Warranty Start Date

Unless otherwise agreed in writing, the warranty period shall commence

¹ "The key core components" refer to CS (Energy Storage Converter), LFP battery cells, and the cabinet body.

² "Functional components" refer to the all-in-one lamp panel, BCU, BMU, liquid cooling pipe inlet pipe, wiring harness, copper busbar, industrial air conditioner, and EMS.

³ "Vulnerable components" refer to fuses, miniature circuit breakers, SPD (AC surge protector), aerosols, temperature detectors, smoke detectors, dehumidifiers (optional), multi-function meters, CT (current transformer).

⁴ "Consumables" refer to components or materials that will naturally deteriorate over time, due to environmental factors or usage frequency, and need to be replaced regularly during the normal operation or maintenance of the product. Examples include cables, door locks, light tubes, small batteries (excluding battery packs), filters, dust covers, condensate, coolant, desiccants, moisture-proof bags, and other similar consumables.

from the earliest occurrence of any of the following events:

1. Sixty (60) days after the factory test is completed;
2. Thirty (30) days after the product arrives at the project site;
3. The date when the product is installed and debugged is completed.

If the supplier fails to complete the installation, commissioning or operation within the aforementioned period due to its own reasons, the warranty period shall still be calculated from the earliest time stipulated in this clause.

If the quality assurance party agrees in writing to replace the main components, the quality guarantee period of the replaced components will be recalculated from the date of replacement completion, while the quality guarantee periods of the remaining parts will not be extended.

2.3 Warranty Extension

The extended warranty for key core components can be purchased from the warranty provider at the time of the initial purchase of the product. In addition, for any extended warranty for key core components, a written application should be submitted 12 months before the expiration of the warranty. The warranty provider can require on-site testing and all operation and maintenance activity files/log records of the equipment. After the test is qualified and confirmed in writing by both parties, an extended warranty agreement can be signed. The price of the extended warranty depends on factors such as product storage, operating environment, and usage conditions. If the warranty has expired, the warranty provider will decide whether to provide the extended warranty service based on the situation.

2.4 Special Notes

All warranties and extended warranties provided by the warranty provider regarding the products are subject to the strict compliance of the purchaser or the warranty holder with the relevant operation, installation and maintenance guidelines provided by the warranty provider of Risen Energy Storage. The warranty provider's relevant manuals may be revised from time to time in accordance with industry best practices or updated technical standards. The

purchaser or the warranty holder should complete transportation, installation and routine maintenance work in accordance with the requirements of the latest version of the warranty provider's manual. Any other warranty rights not explicitly mentioned in this document are not covered by this warranty.

ARTICLE 3 SCOPE OF QUALITY ASSURANCE

3.1 Warranty Coverage Scope

During the warranty period, the warranty party guarantees:

3.1.1 Provide spare parts when the normal function cannot be used due to material, manufacturing or process defects;

3.1.2 Provide spare parts when the normal function cannot be used due to non-compliance with the published product specifications;

3.1.3 Spare parts (excluding batteries) will be dispatched within 2 working days after the service request is confirmed. After receiving the spare parts, the asset ownership of the corresponding faulty component will be transferred to the warranty party. The customer should return the faulty component to the warranty party within 15 working days. If the faulty component cannot be returned, the customer needs to compensate for the loss of the warranty party; overseas faulty components will be handled through mutual consultation.

3.1.4 The transportation of spare parts during the warranty period is the responsibility of the warranty party after the confirmation of the spare parts request.

3.1.5 If the warranty party provides spare parts in the order, this part of the spare parts is not allowed to be sold to a third party or used for other purposes by the customer.

3.1.6 The spare parts provided by the warranty party are equivalent to the performance of the equipment used on-site by the customer.

3.1.7 The warranty party will inherit or not be lower than the warranty period of the original contract after providing spare parts.

3.1.8 Warranty does not include on-site services. On-site engineering work is completed by the customer themselves. The warranty party is not responsible for on-site replacement; if on-site problem handling is required, a one-time on-site service should be purchased separately.

3.1.9 For product faults within the warranty scope, the customer should report in accordance with the procedures specified in this manual. If the warranty party fails to follow the procedures for reporting or replaces the spare parts without the confirmation of the warranty party when the actual equipment is not faulty, the customer shall bear the relevant transportation, labor, etc. costs.

3.2 Exclusion scope

The warranty provider shall not be responsible for the following situations:

- 1) Damage to the product due to force majeure, including but not limited to natural disasters, animal attacks, epidemics, lightning strikes, wars, etc.;
- 2) Damage caused by improper transportation, storage, installation, or operation in accordance with the product's relevant manual; or damage caused by improper use, misuse, improper maintenance or lack of maintenance of the product;
- 3) Direct damage caused by failure to meet the written system requirements for the on-site operating environment or external electrical parameters;
- 4) Breakage, damage or burnout of AC or DC connectors due to engineering quality of the connectors;
- 5) Damage due to improper system design, exceeding the range of lightning damage;
- 6) Large-scale damage to the product's hardware or data caused by customer negligence, irrelevant operations or intentional damage;
- 7) Performance degradation of the energy storage system or battery due to non-operation or non-compliance with user manual for the system within any 6 months or longer;

8) Damage due to exceeding the temperature range during transportation, handling or use;

9) Improper use or misuse of the product, including accidents and external influences beyond the control of the warranty party, such as third-party EMS or controllers, long-term shutdown/idle resulting in deep battery discharge below its minimum battery voltage level, etc.;

10) Damage caused by services such as debugging, maintenance or rectification performed by personnel not authorized by the warranty party;

11) System damage caused by reasons other than the warranty party, including relocation and installation of the system that does not meet the requirements of the warranty party, as well as adjustments, changes or removal of identification marks that do not meet the requirements of the warranty party;

12) System damage directly caused by customer infrastructure issues;

13) Warranty party product damage or accidents caused by equipment of the non-warranty party;

14) Failure to comply with applicable regulations and standards;

15) Salt spray or corrosion exceeding design specifications;

16) Unauthorized disassembly and removal of the product from its original location without the permission of the warranty party.

3.3 Expiry of warranty period

In any of the following circumstances, the warranty provider has the right to notify the warranty holder in writing that the warranty liability under this manual will automatically cease and the warranty provider will no longer be obligated to provide any free warranty or extended warranty services:

(1) The serial number, nameplate or other identification marks of the product have been altered, defaced, damaged or are illegible, resulting in the inability to trace the product;

(2) Any unauthorized disassembly, repair, debugging, modification of parameters, replacement of components or other actions without the written

authorization of the warranty provider;

(3) The product has been moved, reinstalled, changed in its original design structure or operating location without the written consent of the warranty provider;

(4) The warranty provider has engaged in fraudulent behavior, including but not limited to false reporting of repairs, forging test reports, tampering with operation data or making other false statements;

(5) If the supplier fails to fulfill the obligations stipulated in Chapter 5 of this manual, namely "User Responsibilities and Maintenance Requirements", including but not limited to operation and maintenance, data recording, information provision, on-site cooperation, and safety protection, thereby causing the product to fail to operate normally or safely⁵, or preventing the supplier from identifying the cause of product defects, operating status, or determining the liability:

(6) The warranty provider fails to provide the products requiring maintenance, operation data or testing conditions within the reasonable time period requested by the warranty provider, resulting in the warranty provider being unable to make a fault determination;

(7) Any other circumstances that the warranty provider reasonably deems have led to the product being unable to operate safely, unable to determine the warranty liability attribution or unable to achieve the warranty purpose.

Once any of the above situations occurs, the warranty provider has the right to immediately suspend or terminate all or part of the warranty obligations, and refuse to provide any warranty or extended warranty services. The resulting costs, losses or delays shall be borne by the warranty provider themselves.

ARTICLE 4 WARRANTY SERVICES⁶

4.1 Fault Reporting

⁵ Including but not limited to failure to perform routine maintenance, prolonged downtime without charging, failure to keep the battery's SOC within a reasonable range, and long-term idleness of battery cells or liquid cooling systems, etc.

⁶

The supplier provides warranty services for the energy storage equipment it supplies. If any equipment malfunctions within the warranty period of the supplier, it must be reported for repair within 48 hours in accordance with the requirements listed in Article 4.2, based on the location of the equipment, through the corresponding location or contact information stated in Article 8. After the supplier assesses the situation, it has the right to take the following actions:

- 1) Respond to the warranty service within 24 hours via email, phone, etc., or refuse the service on the grounds of non-warranty equipment issues, except on weekends and local public holidays.
- 2) Record the repair information and propose solutions.
- 3) If the warranty party has an overdue payment situation before the start of the warranty service, and the warranty party refuses to pay the overdue payment, the warranty party has the right to suspend the warranty service. During the suspension period, the warranty period will continue to be calculated and will not be extended.
- 4) Check and correct the installation and connection errors of the faulty equipment. Have the on-site technicians replace the faulty components in the reported equipment or replace the faulty equipment.
- 5) Issue a site service report, detailing the time of the site service, the consumption of accessories, etc. If the warranty party is a technical staff of the warranty party or a third-party service personnel authorized by the warranty party providing site service on-site, the warranty party must sign before the site service personnel leave.
- 6) After the site service is completed, collect the replaced faulty equipment or components as the assets of the warranty party. The warranty party is responsible for keeping the faulty equipment and components before the warranty party recovers them.
- 7) Issue a fault handling report for faults that affect the rated power operation of the equipment.

8) In addition to charging the warranty party for the cost of the site service personnel, if the site service report or fault handling report confirms that the fault root is not within the warranty scope or the equipment is confirmed to have no quality problems through testing, the warranty party reserves the right to charge the warranty party for other related fees and support and assist the warranty party in claiming the expenses from the party causing the fault.

9) If the warranty party refuses to pay the fees required by the warranty party, the warranty party reserves the right to cancel the warranty service for all equipment of the warranty party at the same location.

4.2 Submission Information

When requesting quality assurance services, the quality control department should provide the following information:

- (1) Brief description of the fault;
- (2) Provide complete fault information (including but not limited to input and output parameters, alarm ID and reason ID), operation data and on-site photos;
- (3) Product serial number;
- (4) Purchase receipt.

4.3 Maintenance or Replacement

The warranty provider has the right to, based on the results of the on-site investigation, independently choose the following methods to deal with defective products:

1. Remote guidance for maintenance: During the warranty period, if the problem meets the conditions, remote guidance is provided for component replacement or repair.

2. Component replacement: The replaced components continue to have the remaining time of the original warranty period.

3. Complete machine replacement: In case of irreparable damage, a replacement product of the same model or with better performance is provided.

After replacement or repair, the warranty period for the replaced or repaired part shall be based on the remaining warranty period of the original component.

4.4 Extra Warranty Costs

For the quality assurance services not explicitly covered in this manual, the relevant costs shall be borne by the party providing the quality assurance. For example:

1. The labor, equipment and transportation costs involved in the disassembly and reinstallation of the product;
2. After verification, if the fault or problem is not caused by the product itself but by other reasons, all related costs such as social security fees, installation fees, material fees, and transportation fees;
3. If the complete machine or component returned by the warranty party is tested and confirmed to have no quality issues or is not within the warranty scope, the warranty party shall bear all related costs (including but not limited to testing fees, transportation fees, material fees, etc.);
4. If the warranty party dispatches service personnel to the site at the request of the warranty holder, but after inspection it is confirmed that the problem does not belong to the warranty scope, the warranty holder shall bear the travel, accommodation and on-site service time costs;
5. If replacement of components or materials is required, the warranty holder shall determine the cost based on the current effective spare parts price list provided by the warranty party or the written quotation confirmed by both parties. If custom-made, imported or discontinued components are involved, the warranty party can provide a separate quotation and confirm the delivery date.

The supplier must pay the entire quality guarantee-related expenses within fifteen (15) days after receiving the official invoice from the quality guarantee party (the specific tax rate shall be determined according to the current legal provisions). If the payment is overdue, the quality guarantee party has the right to suspend or refuse subsequent services and will charge a late payment penalty of 0.5% of the unpaid amount per month.

ARTICLE 5 USER RESPONSIBILITIES AND MAINTENANCE SUGGESTIONS

To ensure the normal validity of the warranty, the warranty holder shall fulfill the following obligations and comply with the operation norms. If any of the following obligations are violated, it may result in the warranty provider's refusal to fulfill or termination of the warranty responsibility. If the warranty holder discovers a fault, they must prevent further damage to the product.

5.1 General Obligation of Use

(1) Operate, install and maintain the product in accordance with the product user manual, installation manual, operation and maintenance manual and transportation manual.

(2) Regularly check the equipment operation status as required by the operation and maintenance manual.

(3) Properly keep the purchase vouchers and maintenance records.

(4) When applying for on-site service, provide authorization, assistance and necessary safety conditions for entering the site, as well as any special instructions for entering the site. If the warranty provider does not obtain access to the site, the warranty provider shall not be held responsible for any consequences. If a second visit to the site is required due to lack of access, the warranty holder shall bear any additional costs incurred by the warranty provider. The warranty holder is responsible for notifying the warranty provider of any dangers at the site and ensuring that there are no dangers or other circumstances that hinder the warranty service at the site, and that all

safety precautions are followed at the site.

5.2 Operating Conditions Requirements

The quality assurance department should ensure that the equipment operates within the parameters specified in the relevant manuals, such as:

- (1) The operating environment should avoid harsh conditions such as high temperature ($>40^{\circ}\text{C}$), high humidity or excessive dust;
- (2) During cleaning, only dry cloths can be used; corrosive cleaners must not be employed;
- (3) For long-term storage, the device should be powered off and the battery charge maintained at 40% - 50%.

5.3 Data Recording

To ensure the Warranty Provider can identify the cause of defects and provide warranty services in a timely and continuous manner, our Company shall enable the remote access function of the equipment for the Warranty Holder. Servers in each region are deployed locally to ensure independent storage and isolation of data. If the Warranty Holder disables this function, it shall provide relevant operational data in accordance with Clause 4.2 in the event of equipment failure.

Moreover, the Quality Maintenance Holder shall:

- (1) Preserve the operation logs, alarm and maintenance records of the BMS, EMS, PCS and SCADA systems;
- (2) Ensure that the data sampling interval does not exceed 15 minutes and the retention period is no less than three (3) years;
- (3) Submit the data or report within ten (10) days when warranty services are required or upon receiving a written request from the warranty party.

If complete data is not provided or if the inspection is refused, the warranty provider may, in accordance with the provisions of this manual, deem the warranty invalid, refuse to provide warranty services and/or require the warranty holder to bear the inspection costs.

ARTICLE 6 SCOPE OF RESPONSIBILITY

6.1 Scope of Responsibility

The warranty certificate constitutes the sole and exclusive basis for the quality guarantee party to provide warranty services for product defects or non-compliance with quality standards. Except as expressly stipulated in the warranty certificate, the quality guarantee party has not made any other form of guarantee, conditions or statements, whether oral or written, express or implied, including but not limited to any guarantees of suitability, suitability for specific purposes or stability of performance, and all such guarantees are excluded. Under any circumstances, the quality guarantee party, including affiliated companies, shall not be liable for the following losses.

- (1) Loss of profits or revenues;
- (2) Equipment or system downtime, procurement of replacement equipment, data loss or usage loss;
- (3) Damages caused by claims from end users or third parties;
- (4) Other incidental, indirect, punitive, special or consequential damages.

The cumulative liability of the warranty party under the warranty coverage for any product defects, repairs or replacements shall not exceed 30% of the actual contract price paid by the warranty party for the corresponding responsible product. Unless otherwise mandatorily stipulated by applicable laws, the liability limitation described in this clause shall apply to all claim matters, including but not limited to claims under contracts, tort, warranties, negligence, strict liability or other legal theories.

6.2 Service Delay

In any of the following circumstances, the warranty provider has the right to delay the provision of warranty services until the obstacle is eliminated:

- (1) The quality assurance party failed to cooperate with the quality assurance party as stipulated in this manual, thereby preventing the quality assurance party from providing quality assurance services normally;
- (2) The quality assurance party failed to fulfill the main obligations

stipulated in the sales contract or this manual, such as failing to pay the due amounts as agreed;

(3) In cases where the supplier is unable to fulfill the contract on time due to reasons beyond its control, such as force majeure, legal changes, unforeseen circumstances, or government actions.

Due to the above reasons, if the warranty provider delays or refuses to provide services, unless otherwise agreed by both parties, the warranty provider shall not claim for breach of contract, compensation or extension of the warranty period. The costs for testing, travel, logistics or labor incurred by the warranty provider due to insufficient cooperation or incorrect information shall be borne by the warranty holder.

6.3 Legal Restrictions

Unless contrary to the applicable laws of the relevant country regarding product liability, the aforementioned limitation of warranties will apply. If the local laws regarding product liability conflict with any of the provisions in the warranty certificate, that provision shall be invalid, while the remaining terms shall remain valid. Unless otherwise mandatorily stipulated by applicable laws, the liability limitations and exclusions described in this article (Article 6) shall apply to all claims bases, including but not limited to those based on contract, tort, warranty, negligence, strict liability or other legal theories.

ARTICLE 7 CONFIDENTIALITY OBLIGATIONS

7.1 Scope of Confidentiality Obligations

Any technical data, operation data, test results, accident information, maintenance reports, system parameters, business information and other undisclosed materials that either party obtains during the performance of the warranty obligation shall be regarded as confidential information. Both parties shall strictly keep it confidential and shall not disclose, transfer or use it in any form to any third party other than for the purpose of the warranty.

7.2 Disclosure of Exceptions

The following situations shall not be regarded as a violation of the confidentiality obligation:

- (1) The information was already known to the public at the time of disclosure, or was made public without fault on the part of the recipient;
- (2) It must be disclosed in accordance with laws, regulations or requirements of competent government authorities, but the recipient should notify the other party in advance within a feasible scope and disclose only to the extent necessary;
- (3) Information is disclosed to employees, consultants or subcontractors for the purpose of fulfilling the warranty obligation, but the recipient should ensure that such personnel undertake the confidentiality obligations no less than those stipulated in this article.

7.3 Restrictions on Information Usage

Neither party shall use the confidential information obtained due to the warranty relationship for any improper, exaggerated or misleading statements, nor shall it be used for purposes such as promotion, comparison, media coverage or any other activities that may affect the other party's business reputation.

7.4 Confidentiality Period

This confidentiality obligation shall come into effect from the date when both parties first come into contact with the relevant information, and shall remain valid for three (3) years after the expiration of the warranty period.

7.5 Consequences of Default

The party that violates the confidentiality obligations stipulated in this chapter shall bear full responsibility for all losses incurred thereby, including but not limited to direct economic losses to the other party, damage to the brand and reputation, investigation and legal protection costs. If such violations may cause or have already caused irreparable damage, the non-breaching party has the right to apply to the competent court or arbitration institution for injunctive relief (including but not limited to immediately stopping

the disclosure, deleting relevant information, restricting dissemination, etc.), without the need to provide security. In addition to the actual damages, the breaching party shall also pay a penalty of RMB ONE MILLION YUAN (¥1,000,000.00) to the non-breaching party. If this amount is insufficient to cover the actual losses, the non-breaching party has the right to claim additional compensation for the difference. The above remedies do not affect the non-breaching party's other rights and remedies under the law and the warranty.

ARTICLE 8 CONTACT INFORMATION

Any notifications, correspondence, or delivery of documents between the two parties shall be made in writing (including via email) and sent to the contact information specified in this clause or the designated communication address in the sales contract. An email is deemed to have been delivered upon successful transmission. If either party changes its contact information, it must notify the other party in writing seven (7) days in advance; otherwise, the consequences arising therefrom shall be borne by the party that failed to notify.

Customer Service Hotline: 400-101-8585

E-mail: service@sylbattery.co

Official website: _____

Service hours: Monday to Friday, 9:00 - 18:00 (excluding [legal] holidays)

ARTICLE 9 APPLICATION OF LAW AND DISPUTE RESOLUTION

Unless otherwise agreed upon by the warranty party and the purchaser, any dispute arising from or related to the warranty certificate shall be resolved first through friendly negotiation; if no settlement is reached through negotiation, either party has the right to file a lawsuit with the people's court having jurisdiction at the location of the warranty party. The validity, interpretation, performance, amendment, termination and related disputes of the warranty certificate shall be governed by the laws of the People's Republic

of China (excluding the laws of Hong Kong Special Administrative Region, Macao Special Administrative Region and Taiwan Region).

ARTICLE 10 OTHER MATTERS

10.1 Document Validity

This manual constitutes a formal warranty document issued by the warranty provider to the purchaser or the warranty holder, and has the same legal effect as the attachment to the sales contract. This manual should be interpreted in conjunction with the sales contract, technical agreement, quotation sheet, etc. If there is a significant inconsistency, the interpretation shall follow the final confirmation in the sales contract; for matters not stipulated in the sales contract, this manual shall apply. This manual is uniformly managed, regularly updated, and ultimately interpreted by the leading department of the warranty provider. The warranty provider may revise, supplement or update this manual in accordance with changes in laws and regulations, technical standards or industry practices, and announce the latest version through the official website, official notice or email. The latest version takes effect from the date of publication. The updated version does not affect the existing warranty rights and obligations under the previously signed contracts.

10.2 Transfer and Inheritance

If you wish to transfer or assign the warranty rights stipulated in this manual to a third party, you must obtain the written consent of the warranty provider and complete the formal warranty transfer procedures in advance. Otherwise, the warranty rights will not take effect. Any unauthorized transfer, assignment or entrustment shall not be used to claim any warranty liability against the warranty provider. The warranty provider is requested to properly keep this manual as the basis for subsequent services.

10.3 Independence Clause

If any provision of this manual is determined by a court or authority with jurisdiction to be invalid or unenforceable, such provision shall be executed to the fullest extent permitted by law, while the validity of the remaining provisions shall not be affected. This manual, together with the sales contract, order, and supplementary agreement, constitutes the complete agreement between the two parties regarding the warranty service, and replaces all previous oral or written commitments, statements, or communication records of the two parties regarding the warranty matters.

10.4 Effective Date

This manual comes into effect from the date of its official release by the manufacturer and is applicable to products manufactured or delivered after that date.